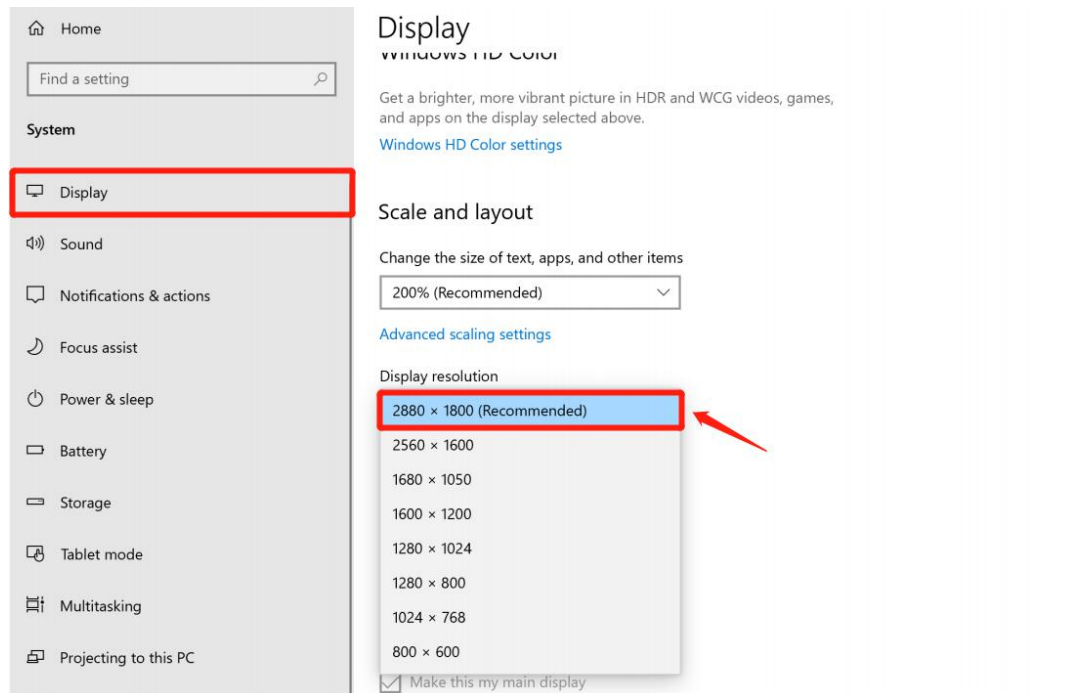


Resolution Setting for Windows

Right Click Desktop > Display Setting



Select and rearrange displays

Select a display below to change its settings. Some settings are applied to all displays.

Why can't my external monitors reach 4k resolution?

1) Please check whether your 3 external displays support 4K resolution. If the laptop supports 4K but the display does not support 4K, it will not extend the 4K resolution of the laptop;

2) If the VGA port uses a 1080p display, in the duplicate mode, it will pull down other displays to 1080p;

3) If you are using a Windows laptop, please go to

<https://www.intel.com/content/www/us/en/products/docs/graphics/graphics-command-center.html> to download Intel graphics command center.

Here, you can clearly see the default resolution of your laptop's graphics card. And it will automatically make a decision that best suits its output resolution.

The image shows two screenshots from the Intel website. The top screenshot is a search results page for 'intel graphics command center'. The search bar is highlighted with a red box, and a red arrow points to the 'Specifications' tab. Below the search bar, there are four search results, each with a title and a brief description. The bottom screenshot is the Intel Graphics Command Center product page. It features a large banner with the text 'Intel® Graphics Command Center' and a 'Download it here ->' button, which is also highlighted with a red box and a red arrow. Below the banner, there are sections for 'Features', 'Download', and 'More Resources'. The page also includes a section titled 'Effortlessly Optimize Your Gaming Experience' with a detailed description of the software's capabilities.

4) If you want the external monitor to achieve a higher resolution, you can adjust it manually. I have attached a picture for you to guide you through the setup operation. But if you are here, you still cannot set a higher resolution, either your laptop does not support the external display to reach a higher resolution when multi-screen expansion, or your external display does not support a higher resolution Resolution.

